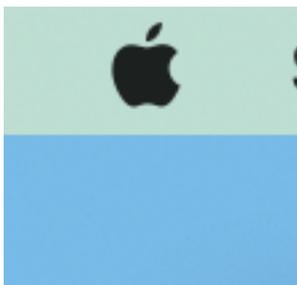


Restore Wifi settings on School Mac (temp fix)

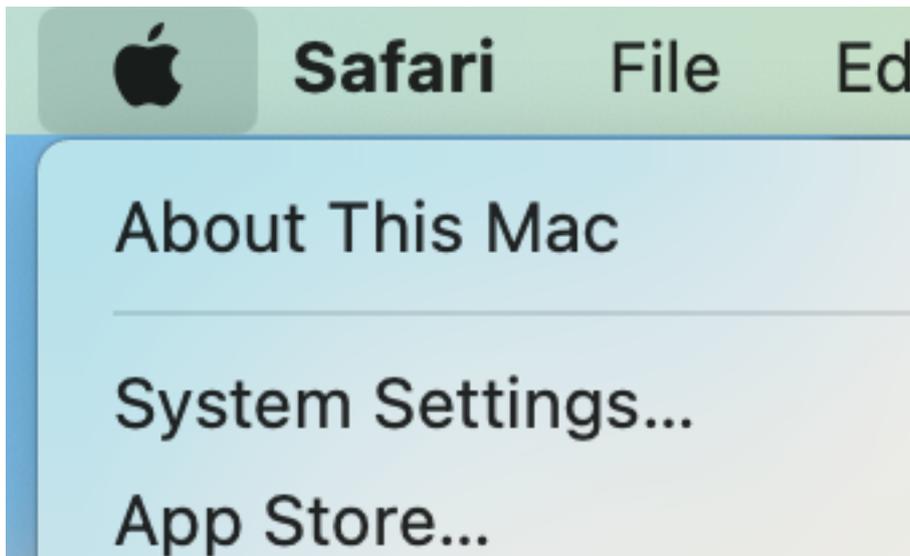
1170 April 5, 2023 [Mac](#) 251

this will fix Wi-Fi access for 8 hours, but the Mac will need to be fixed by Help Desk in person

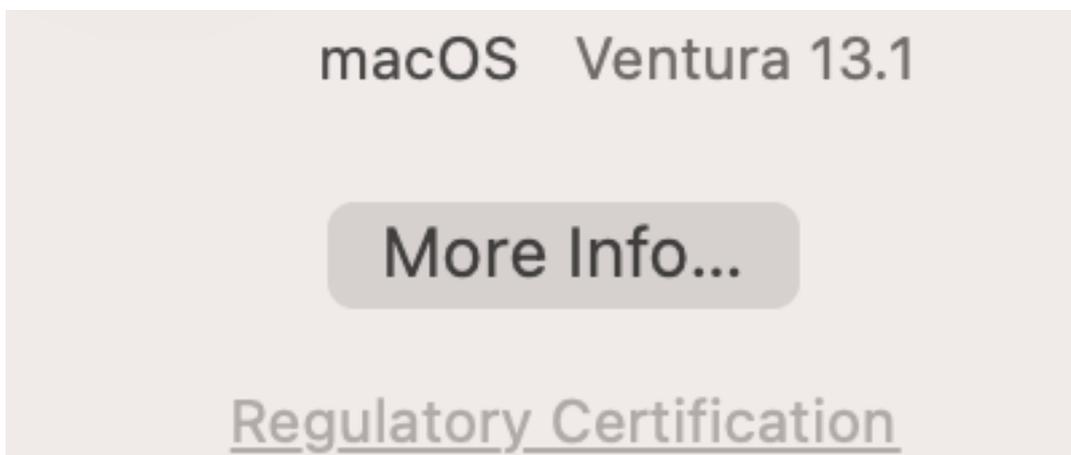
Click on the Apple Menu



Click on "About this Mac"



Click on "More Info..."



Take note of the name of the Mac

13-inch, M1, 2020

Name

LPS-MCBK-TEST

on the left, click on Wi-Fi

Search



Sign in
with your Apple ID



Wi-Fi



Bluetooth



Network



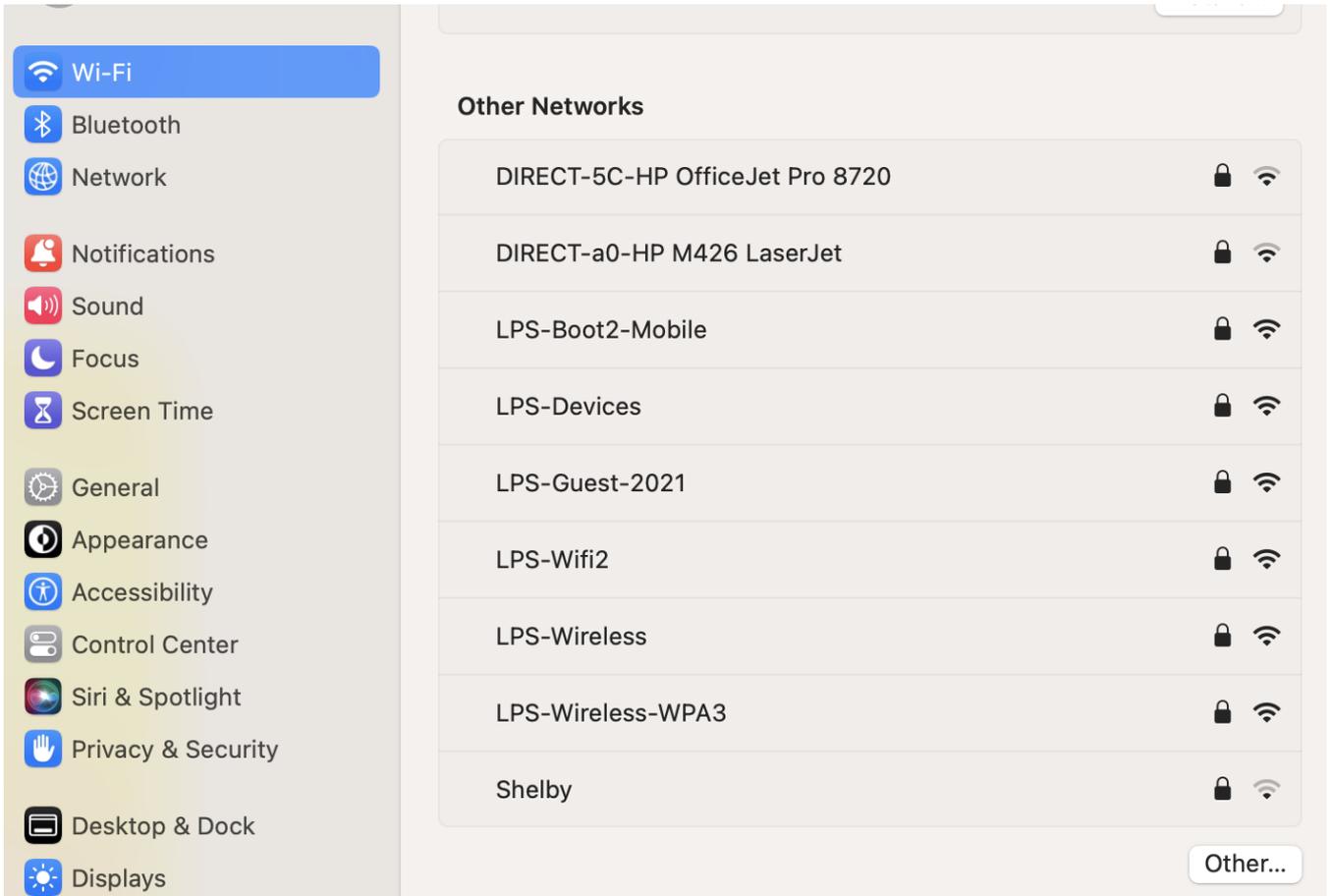
Notifications



Sound

Name

Under the "Other Networks" section, click on the "Other..." button



A window name "Add a Wi-Fi Network Profile" will show up

Add a Wi-Fi Network Profile
Enter the name and the security type of the profile you want to add.

Network Name

Security WPA2/WPA3 Personal

Password

Show password

Cancel OK

in the following order, fill out these fields

put in "LPS-Wireless" for the network Name

Set Security to "WPA2 Enterprise"

Set Mode to "EAP-TLS"

use the Identity dropdown list to pick the name of the computer

 **Add a Wi-Fi Network Profile**
Enter the name and the security type of the profile you want to add.

Network Name LPS-Wireless

Security WPA2 Enterprise ▾

Mode EAP-TLS ▾

Identity

Username

Show password

- ✓ None
- 98687B55-1D19-4C0D-83AC-CED2600
- LPS-MCBK-TEST\$

Cancel OK

After selecting an Identity, fill in the Username with the name of the Identity



Add a Wi-Fi Network Profile

Enter the name and the security type of the profile you want to add.

Network Name

LPS-Wireless

Security

WPA2 Enterprise

Mode

EAP-TLS

Identity

LPS-MCBK-TEST\$

Username

LPS-MCBK-TEST\$

Show password

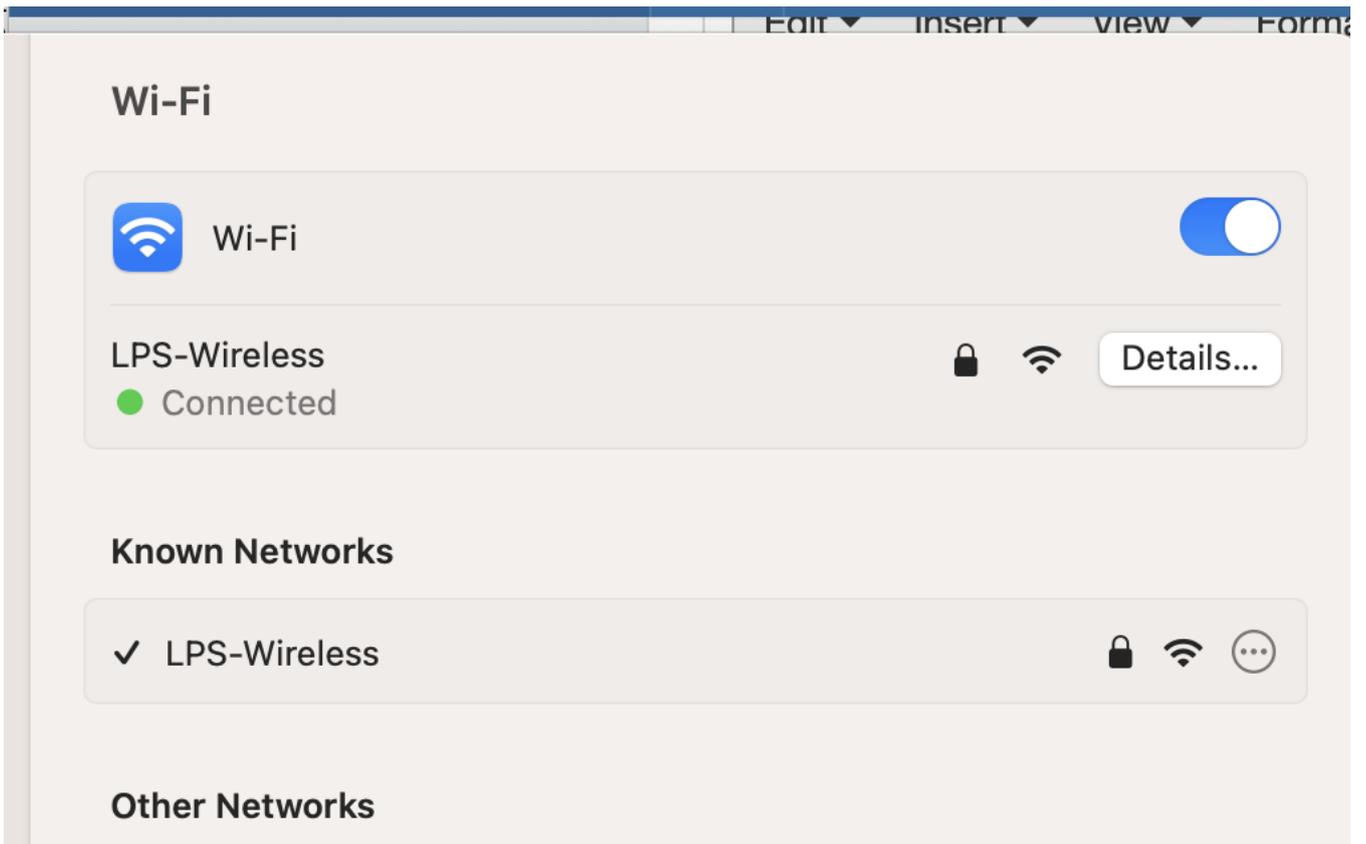


Cancel

OK

Click on OK

The School Mac will reconnect to LPS-Wireless



Online URL: <https://kb.lawrence.k12.ma.us/article.php?id=1170>