Supported Printers

1144 January 18, 2024 Printers 960

The list below is the currently drafted list of supported printers. Regardless if the printer is listed here, manufacturers might change their sales model. Please check with IT before purchasing any type of technology/software. We will try our best to support anything bought without IT approval, but there are no guarantees and you will need to resolve or return the unsupported device.

Model	Setting	B&W Or	Scanner/Co	Where
		Color	pier	
Xerox	Classroom/	B&W	No	<u>CDWG</u>
B310	Pod/Group			
	Printing			
Xerox	Classroom/	Color	No	<u>CDWG</u>
C230	Office if			
	Small			
	Volume			
	Printing			
Xerox	Classroom/	Color	No	<u>CDWG</u>
C310	Pod/Group			
	Printing			
Xerox	Office/Clas	B&W	Yes	<u>CDWG</u>
B235	sroom if			
	Small			
	Volume			
	Printing			
Xerox	Office/Clas	Color	Yes	<u>CDWG</u>
C235	sroom if			
	Small			
	Volume			
	Printing			

Most newer Ricoh Copiers

The list below is the beginning of printers we do not support.

Any HP printer ending in e, i.e. 8015e etc, are eligible for HP+ ink subscriptions and require an HP account regardless of if you use the subscription or not. Additionally, at setup, you should be given a choice to opt in or out of using 3rd party cartridges. If you opt out of 3rd party cartridges, you are given an extended warranty and free months of HP+ but are unable to ever use 3rd party cartridges, and if you opt in you get the standard warranty and can use either cartridges -- but still require an HP account. These new printers require a special software package to install that doesn't run on Windows Server OS similar to how we used the HP Universal Print Driver. At times when they don't work, they require the

user to log into the HP website and check their devices which does not allow us to support them.

<u>Brother MFC-J6930DW - multifunction printer - color - Inkjet -</u> Requires Users registration and association which stops us from setting it up.

<u>Canon PIXMA TR4720</u> - Standalone USB printer only, can not be used as a network printer shared between two or more computers.

<u>Canon imagePROGRAF TA-20</u> - Does not support Macs

Ricoh IM 7000 - Does not support Macs

HP OfficeJet Pro 7740 Wide Format All-in-One - Does not support Macs

Online URL: https://kb.lawrence.k12.ma.us/article.php?id=1144