Speaker icon has a red "X"

1038 October 7, 2021 <u>Windows</u> 2039

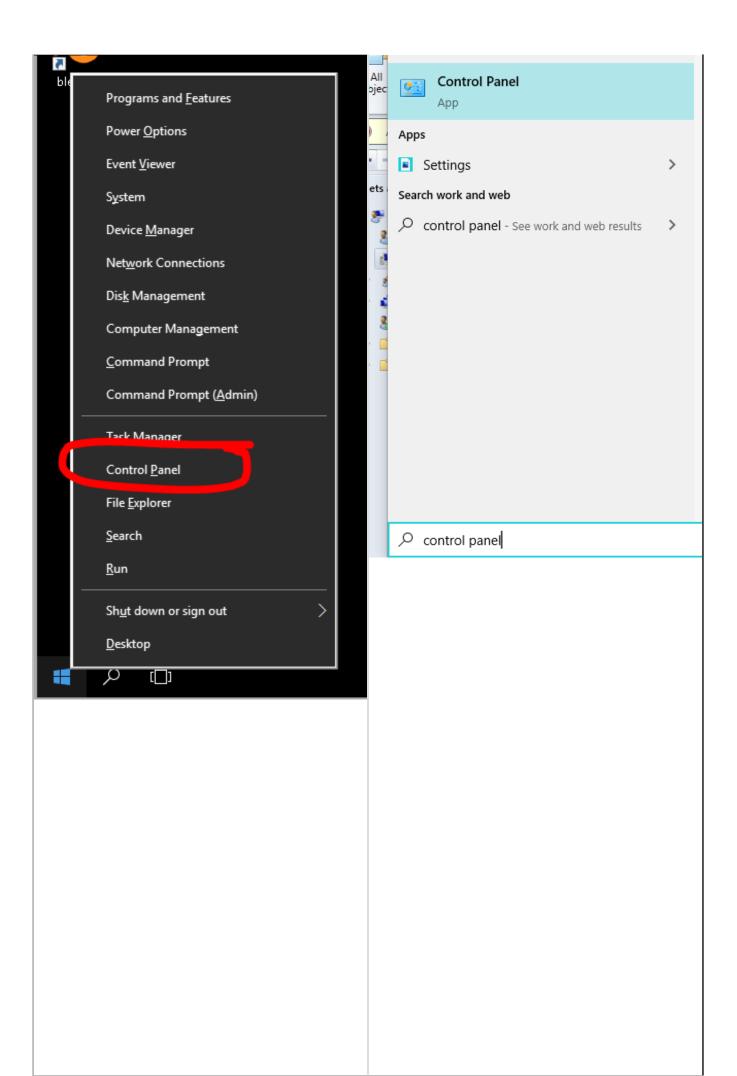
If the speaker icon has a red cross over it, please follow these steps to enable the audio system:

Windows 10

Open up the **Control Panel**:

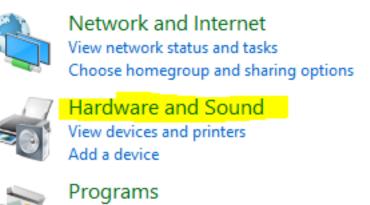
- Right click on start menu>Pick Control Panel **OR** type "**control panel**" in Search bar





- Click change **View by** in the top right corner to say "CATEGORY" so that you can find "Hardware and Sound")

-on Hardware and Sound>"Manage audio Devices"





Programs Uninstall a program Get programs



AutoPlay Change default settings for media or devices Play CDs or other media automatically



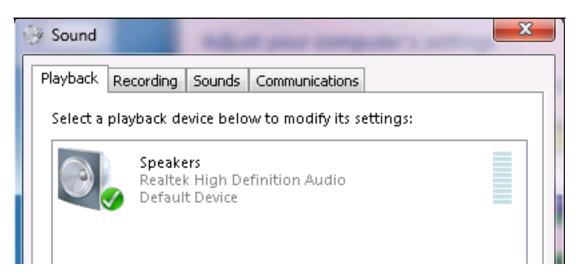
Sound
Adjust system volume Change system sounds Manage audio devices



Power Options

Change power-saving settings Change what the power buttons do Change when the computer sleeps Choose a power plan Edit power plan

* You should see that the **Speakers** are enabled.



* If you do not see them:

Sound	x
Playback Recording Sounds Communications	
Select a playback device below to modify its settings:	
No audio devices are installed	

- *Right click* on the playback devices area> click **show disabled devices**

Playbac	ck Recording Sounds Communications
Select	t a playback device below to modify its settings:
No-	audio devices are installed
	Show Disabled Devices
	 Show Disconnected Devices

- *Right click* on the disabled Device>click the **Enable** option

Sound	10.00		-		<u>)</u>	
Playback Re	cording Sounds	Communications				· · · · ·
Select a play	yback device be <mark>lo</mark>	w to modify its se	ettings:			Location and Other
	Speakers Realtek High De	finition Audio			9	Sensors
	Disabled			Enable		ſ
				Set as Default D Set as Default C		nication Device

- Double click on the device to bring up its properties and go to the Levels tab

	Speakers Properties
	Speakers
	Change Icon
ſ	Controller Information
	Realtek High Definition Audio Properties
	Realtek
ſ	Jack Information
	L R 🔵 ATAPI Internal ATAPI Jack

- Here, make sure the volume level is <u>not</u> set very low.

Speakers Properties	~
General Levels Enhancements Advanced	
Speakers	

- For the Microphone, you may have to test audio, but in the Recording section

Sound	×
Playback Recording Sounds Communications	
Select a recording device below to modify its settings:	
Microphone Realtek High Definition Audio Not plugged in	
Line In Realtek High Definition Audio Not plugged in	
Stereo Mix Realtek High Definition Audio Disabled	
💪 Microphone Properties	x
General Listen Levels Enhancements Advanced	
Microphone 8	
	-
Microphone Boost	

Online URL: <u>https://kb.lawrence.k12.ma.us/article.php?id=1038</u>